

#### **Travel Counselor**

Agent: Norm Kondelis Email: nkondelis@vacationstogo.com

 My Hours:
 Mon-Fri:
 9am-6pm (CST)
 Phone:
 800-338-4962 ext.
 8566

 International:
 +1-713-974-2121 ext.
 8566

Each traveler's first and last name should match exactly as they appear on their passport or birth certificate. Middle name is not required.

Passenger and Cabin Details								
Reservation #: 6711268		Cabin: <mark>8622</mark>		Category J3: Junior Suite				
Names	Contact Info	Date of Birth	Citizenship	Insurance	Transfers	Flights		
Mr. Dennis De Fendi	View/Edit	Nov 23, 1947	United States	Yes	No	No		
Mrs. Suzanne De Fendi	Add Info	Dec 09, 1948	United States	Yes	No	No		

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Crillse	Details	Line:

#### **Royal Caribbean**

Ship: Enchantment of the Seas

Destination: Bahamas Departs: Mon, Mar 4, 2019

Nights: 4

**Dining Request: Early dining confirmed** 

Cruise Itinerary						
Date	Port or Activity	Arrive	Depart			
Mon, Mar 4	Port Canaveral, FL		4:00pm			
Tue, Mar 5	CocoCay, Bahamas	8:00am	5:30pm			
Wed, Mar 6	Nassau, Bahamas	8:00am	9:00pm			
Thu, Mar 7	At Sea					
Fri, Mar 8	Port Canaveral, FL	7:00am				

#### **Pre-Cruise Arrangements**

For: Dennis De Fendi, Suzanne De Fendi

Hotel: To book a hotel, contact your travel counselor.

Transfers: Transportation to the pier is available for purchase through

your travel counselor up to 14 days before sailing.

Note: Pre-arranged transfers are recommended due to the

distance to the pier.

#### **Post-Cruise Arrangements**

For: Dennis De Fendi, Suzanne De Fendi

**Hotel:** To book a hotel, contact your travel counselor.

Transfers: Transportation from the pier is available for purchase through

your travel counselor up to 14 days before sailing.

**Note:** Pre-arranged transfers are recommended due to the

distance from the pier.

## Travel Insurance

Purchased for: Dennis De Fendi, Suzanne De Fendi

Plan Policy Number Insured Dates Insured Amount

Generali Go 19017W5541 Mar 04 to Mar 08 \$2,000.00

# Additional Travel Details

Past Passenger Numbers

Dennis De Fendi: 320378539 Diamond +
Suzanne De Fendi: 320378542 Diamond +

Charges (US\$)					
Reservation #	Item		Amount		
6711268 📵	Cruise Fare		\$1,600.00		
	Government Taxes		\$166.68		
	Pre-Paid Gratuities		\$116.00		
		Total Charges:	\$1,882.68		
0	Generali Insurance (Formerly CSA)		\$179.00		
		Total Charges:	\$179.00		

**Grand Total:** \$2,061.68

Total Balance Due: (\$0.00)

Reservation # Paid To Amount Type \$1,882.68 6711268 Royal Caribbean Visa (...9625) Total Paid: \$1,882.68 **Balance Due:** (\$0.00)0 Generali Insurance Visa (...9625) \$179.00 **Total Paid:** \$179.00 **Balance Due:** \$0.00

Payments (US\$)

Grand Total Paid: \$2,061.68

Total Balance Due: (\$0.00)

#### Cruise Tickets

Royal Caribbean requires passengers to check in online and print an electronic ticket called SetSail Pass. To print your SetSail Pass, your cruise must be paid in full. To board the ship, simply present proper ID and your SetSail Pass at the pier.

#### Online Check-in

Royal Caribbean requires all guests to check in online beginning 90 days prior to the sail date. This must be completed at least 3 days before sailing. You will need your last name, reservation number, departure date and ship name to begin your online check-in. Click the button below to get started.

Begin Online Check-In

#### **Shore Excursions and Activities**

Royal Caribbean offers advance reservations for spa treatments, specialty dining, shore excursions, onboard entertainment and more.

To book or browse, click here.

#### **Travel Requirements and Important Information**

#### **Travel Documentation Requirements**

> U.S. Citizens are strongly recommended to travel with a passport. Passports must be valid for at least six (6) months beyond completion of travel. Traveling with a passport will enable guests who need to fly to or from the U.S. unexpectedly during their cruise to do so without significant delays and complications.

To board without a passport, passengers must provide proof of U.S. citizenship.

- Adult passengers 16 years and older need a valid government-issued photo identification AND a U.S. state-issued original or certified copy of their birth certificate (hospital certificates are not acceptable), Consular Report of Birth Abroad or Certificate of Naturalization.
- Children under the age of 16 may board with a U.S. state-issued original or certified copy of their birth certificate (hospital certificates are not acceptable), Consular Report of Birth Abroad or Certificate of Naturalization.
- Any passenger that has different last names on their photo identification and birth certificate must also bring an original or certified copy of a marriage
  license and/or divorce papers to legally explain the difference between the two names.
- Puerto Rican passengers using a birth certificate as proof of U.S. citizenship must provide a certified copy issued on or after July 1, 2010.
- Photocopies of required documentation are not acceptable.
- > Legal Permanent Residents of the U.S. (Non-Citizens) must have a valid passport (valid for at least six months beyond completion of travel) from their country of citizenship and a valid Alien Registration Card (Green Card) to enter or re-enter the U.S.
- Non-U.S. Citizens must travel with a valid passport (valid for at least six months beyond completion of travel) and verify visa and inoculation requirements with the embassy, consulate or immigration office of all countries in their itinerary, including U.S. ports. For itineraries with multiple entries into a country, such as a cruise that begins and ends in a U.S. port, a multiple-entry visa may be required.

To connect with an embassy or consulate, click <u>here</u>. Choose your country of citizenship from the list, then select each country on your itinerary for embassy contact information.

#### **Important Notices**

- > Zika Virus: The CDC has issued a travel alert regarding the Zika virus for certain countries, which are included in your cruise itinerary. Additional information can be found under the Travelers Health section of the CDC website at http://wwwnc.cdc.gov/travel/notices and http://www.cdc.gov/zika.
- > Air Travel: Passports are required for all air travel that begins or ends outside of the U.S., even if passports are not required for the cruise. Photocopies of required documentation are not acceptable.
- > Denied Boarding: Passengers will be denied boarding for failure to meet these requirements and no refund will be issued.

## Age Requirements

> Royal Caribbean requires at least one person in each cabin to be 21 or older. Ages of guests will be verified at embarkation. Any guests determined to be in violation of this policy will be denied boarding and no refund will be issued.

## Cruise Departure Guidelines

> Royal Caribbean requires passengers to be onboard the ship at least 1 hour prior to departure. Vacations To Go strongly recommends that you arrive at the pier at least 2 hours before the scheduled departure of your cruise so you will have ample time to check-in and board.

#### Cancellation Penalties and Additional Information

#### **Cancellation and Change Penalties**

> Penalties may apply if you cancel or make changes to your booking such as names, dates, etc. Penalties can be up to 100% of the amount paid, and deposits are usually non-refundable. For additional information on cancellation and refund policies, contact your cruise counselor.

## **Tipping Guidelines**

> Royal Caribbean will automatically add \$14.50 per day, per guest (\$17.50 per day, per guest for suites) to your onboard account. These amounts can be adjusted onboard. A 18% tip is added to all beverage orders.

## **Ship Amenities**

To view the ship's amenities such as dining options, wifi plans, deck plans and more, click here.

#### **Driving Directions and Parking Information**

Carnival uses cruise terminals 5 and 6. Royal Caribbean uses cruise terminal 1. Disney uses cruise terminal 8. Norwegian uses cruise terminal 10

Port Canaveral Cruise Terminal 1 9050 Discovery Road Port Canaveral, FL 32920

Port Canaveral Cruise Terminal 5 9245 Charles Rowland Drive Port Canaveral, FL 32920

Port Canaveral Cruise Terminal 6 9241 Charles Rowland Drive Port Canaveral, FL 32920

Port Canaveral Cruise Terminal 8 9155 Charles Rowland Drive Port Canaveral, FL 32920

Port Canaveral Cruise Terminal 10 9005 Charles Rowland Drive Port Canaveral, FL 32920

Port Canaveral is 45 miles from Orlando International Airport. Parking is \$17.00 per day (rates are subject to change by the Port Authority).

From North/South - Take I-95 to Exit 205 East to Hwy 528 East. Drive 11.5 miles on Hwy 528 East and exit to the "A" cruise terminals onto SR 401 North. Drive 1 mile on SR 401 North and follow signs to correct cruise terminal and pier (according to cruise line).

From Orlando International Airport - Take the North Exit from the Airport, staying to the right, to S.R. 528 (Beachline Expressway) East. Take S.R. 528 directly to Port Canaveral.

### **Special Needs Information**

Dennis De Fendi: CPAP machine

> CPAP machine: If the cruise line provides distilled water there may be a small fee. Royal Caribbean will provide an extension cord if needed.

#### **Terms and Conditions**

Vacations To Go (VTG) is a bonded, fully accredited travel agency in operation since 1984. We are one of the largest retail travel companies in the United States and enjoy a stellar reputation within the industry and among our millions of satisfied customers.

This confirmation constitutes your acknowledgement that you have read, and agree to, the terms and conditions of use presented herein. This confirmation contains the entire agreement between the parties and supersedes any and all prior confirmations or understandings between the parties on all subjects in any way related to the transaction or occurrence described in this confirmation.

No oral understandings, statements, promises or inducements contrary to or inconsistent with the terms of this confirmation exist. This confirmation is not subject to any modification, waiver, or addition that is made orally. This confirmation is subject to modification, waiver or addition only by means of a new confirmation that will be emailed to the passenger of record within 72 hours of any agreed upon change.

We adhere to the highest standards of customer service and make every effort to represent only the finest and most dependable travel companies worldwide. However, Vacations To Go (VTG) acts only as agent for cruise lines, airlines, tour operators, rental car companies, hotels, motels, resorts, charter airlines, railroad companies, ground transportation companies, and other travel-related companies, and is not responsible for acts or omissions of these third party providers. VTG is not responsible for third party failure to perform, breach of contract, or any action or inaction, intentional or negligent, which results in any loss, injury, delay or damage to you or your property or to anyone traveling with you, or to the property of that party. VTG cannot and does not guarantee third party provider reservations, timeliness, employee conduct, or the performance of scheduled flights, cruises or tours, or the availability of airline seats, hotel rooms or rental cars. Most third party providers reserve the right to alter their terms and conditions at any time, and VTG has no control whatsoever over such alterations. Airlines may add a fuel surcharge or other fee after an air ticket has been booked but prior to final payment. Once final payment for an air ticket has been made, only government-imposed taxes or fees may be added. Guests acknowledge that upon receipt of fare by third party provider, provider accepts the passenger subject to the terms of the provider contract.

Each cruise line and all travel providers will list their own terms and conditions of use on their individual websites, brochures or passenger ticket contracts. To view the terms and conditions for Royal Caribbean, please click here.

You acknowledge and agree that VTG's liability to you for damages incurred by you or anyone else from loss or damage to property or from bodily injury or death or otherwise is limited to the gross amount paid by you to VTG, and that VTG shall not be liable to you for any special, consequential and/or punitive damages resulting from either VTG's or a third-party's negligence, gross negligence, breach of contract, fraud, or any other cause whatsoever. You also agree to waive any claims for damages which you otherwise might be entitled to assert against VTG for damage to or loss of property or for death or bodily injury when the damages are covered by insurance, and further agree that no insurance company or any other third party shall ever become entitled to assert any claim you have against VTG, by subrogation, assignment, or otherwise.

This agreement shall be governed by the laws of the state of Texas, and you agree to submit to the exclusive venue and jurisdiction of the state and federal courts in Harris County, Texas, in all contingencies and disputes.

All customers are advised to pay by credit card, strictly for their own protection, in the event of default of third party providers. Customers paying by check, cash or money order are hereby advised that VTG accepts no financial responsibility in the event of the default of third party providers.

To ensure the quality of the service we provide, all calls to and from Vacations To Go may be monitored and will be recorded.

Thank you! We sincerely appreciate your business, and hope to be of service for many years to come!

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